### **Terms & Conditions**

### **Description**

# **Terms & Conditions**

Welcome to wefix.ripair.co.uk By using our website and services, you agree to the following terms and conditions:

### Warranty

All repairs and services provided by WeFixAnyWatch come with a 1-year warranty. This warranty covers any issues or defects that arise due to our workmanship or the parts we used.

The warranty will be voided if:

- 1. The watch is subjected to abuse, misuse, negligence, or accident.
- 2. The watch is improperly handled, stored, or maintained by the customer.
- 3. The watch is opened, modified, or tampered with by anyone other than an authorised WeFixAnyWatch technician.
- 4. The watch is exposed to water or other liquids beyond what is typical for normal daily wear, unless the watch was also serviced for water resistance.
- 5. The original parts used in the repair are replaced with non-genuine or unauthorised parts.
- 6. The customer attempts to repair the watch themselves or through an unauthorised third-party.
- 7. The watch is used for any purpose other than its intended, normal daily wear.

If a repair is needed during the warranty period due to a defect in our workmanship or parts, we will repair or replace the watch free of charge. The customer is responsible for shipping the watch to us, and we will cover the cost of return shipping.

The warranty is non-transferrable and only applies to the original purchaser. Proof of purchase may be required for any warranty claims.

#### **Limitation of Liability**

- 6.1 To the maximum extent permitted by law, WeFixAnyWatch shall not be liable for any indirect, special, incidental, consequential, or punitive damages arising from the use or inability to use the repaired or serviced watch.
- 6.2 wefixanywatch's liability under the Warranty shall be limited to the repair or replacement of the defective parts or components, as outlined in the Warranty section.
- 6.3 WeFixAnyWatch makes no other warranties, express or implied, beyond those explicitly provided in these Terms and Conditions.

## **Return and Refund Policy**

- 7.1 We stand behind the quality of our repairs and services. If you are not satisfied with the work performed by WeFixAnyWatch, you may request a return or refund within 30 days of the completion date.
- 7.2 To initiate a return or refund request, please contact our customer support team within the 30-day period. You will be required to provide the original repair invoice and a detailed explanation of the issue.

#### **General Terms**

- 8.1 These Terms and Conditions constitute the entire agreement between you and WeFixAnyWatch regarding the use of our website and services.
- 8.2 We reserve the right to modify or update these Terms and Conditions at any time without prior notice. The revised terms will be effective upon posting on our website.
- 8.3 If any provision of these Terms and Conditions is deemed invalid or unenforceable, the remaining provisions shall remain in full force and effect.
- 8.4 These Terms and Conditions shall be governed by and construed in accordance with the laws of Great Britain, without regard to its conflict of laws principles.

**Refund and Warranty Policy** If you're unsatisfied with our service or repair, please contact us promptly. You'll need to return the watch to us under warranty for our technicians to inspect the work carried out. **Upon inspection:** If we find our work didn't meet our standards, we'll either rectify the issue at no cost or provide a refund for the service in question.

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