Quote

Description

Get a Quote

CONTACT US

Get in touch with Us!

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FAQ's

How often should I service my Rolex?

It's recommended every 5-10 years, depending on wear and condition.

How long does a Rolex service take?

Typically 2-4 weeks, depending on the complexity of the service.

Will servicing my Rolex affect its value?

Proper servicing with authentic parts can actually increase the value of your Rolex.

Can you repair vintage Rolex watches?

Yes, we specialize in repairing vintage Rolex models with great care and precision.

Are your Rolex watch repairs covered by any warranties or guarantees?

Yes, all our Rolex watch repairs are covered by a 12-month warranty, ensuring peace of mind for our customers.

How can I request a repair for my Rolex watch?

You can request a repair by visiting our website and filling out the repair request form. Alternatively, you can call our customer service team or visit our repair center in person.

Can you repair Rolex watches that are still under warranty?

Yes, we can repair Rolex watches that are still under warranty. However, we recommend checking the terms of your warranty, as some repairs might need to be handled by an authorized Rolex service center to maintain warranty coverage.

FAQs

FREQUENTLY ASKED QUESTIONS

Do you offer a guarantee with repairs?

Yes. We offer a guarantee with all of our repairs. The length of guarantee depends on the work being done (subject to general wear and tear).

Which watch brands do you repair?

We repair a huge range of watch brands, ranging all the way from Armani to Zodiac. We've listed many of the popular brands we repair here. If your brand is not listed please get in touch anyway as there's a high chance we can help!

Do you use genuine parts for repairs?

We can source genuine parts for many watch brands. Wherever possible we will attempt to source original parts for your watch. If they are no longer available we can usually offer generic parts replacements for many brands. This information will be provided to you when we provide you with a Watermark quote.

How long do repairs take?

Our time scales depend on the complexity of the work being carried out. Part replacements such as crowns and glasses can usually be supplied and fitted within 2 – 4 weeks (dependant on availability from the manufacturer). More complex repairs (such as full servicing) can take from 4 – 12 weeks, depending on movement type and brand. More detailed information will be provided when we provide your quote

Do you offer a postal repairs service?

Yes. Our postal service is really easy to use. Just get your free quote and send your item. Once we've agreed a price and carried out the work we send your item straight back to you, by Royal Mail special delivery.

Check Prices Here

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